PFS-CONNECT

GLOBAL FUND ADMINISTRATION TECHNOLOGY

The **leading supplier**
of **global fund administration software**
for **alternative** *and* **traditional funds**

PFS-CONNECT KEY FEATURES

Pacific Fund Systems is a leading supplier of global fund administration software for alternative and traditional funds. Our range of software solutions automate and simplify the work processes of fund administrators and investment managers by replacing multiple legacy systems with **PFS-PAXUS**, a fully-integrated, functionally rich, sophisticated solution that has PFS-CONNECT web access built into its core.

PFS-CONNECT is a real-time 24/7 web portal that enables fund managers, investors and other authorised third-parties to access their information online. PFS-CONNECT communicates directly with the **PFS-PAXUS** database providing users with access to the latest available information including a dashboard, fund data, portfolio analysis, documents, graphs and much more. Most configuration options for PFS-CONNECT are maintained in the core **PFS-PAXUS** database, ensuring seamless integration, minimal IT support requirements, maximum reliability and ease of use. Access to PFS-CONNECT is tightly controlled with the administration and validation of user credentials being highly automated via **PFS-PAXUS**, including the generation of advisory emails and letters.

With an extensive range of functionality combined with advanced reporting abilities and comprehensive regulatory coverage, **PFS-PAXUS** and PFS-CONNECT equip fund administrators the next-generation administrative technologies necessary to meet the ever increasing needs of clients, investors and regulators operating within a progressively diverse and dynamic environment. PFS-CONNECT can be white labelled with either the Fund Administrator or the Fund Manager's branding, logo and colour scheme.

INVESTOR ACCESS

Once successfully logged into **PFS-CONNECT** and appropriately authorised, investors can be given the ability to:

- ✓ View their share registry holdings, pending orders and transactions, all reflecting the latest available value.
- ✓ Utilise the multiple tools provided to track both fund performance and individual rates of return, with access graphs and tables that reflect the fund's NAV performance over specified periods of time.
- ✓ Receive onscreen warning and reminders regarding any outstanding AML documentation, and any outstanding workflow items (e.g. original signed subscription form).
- ✓ Access all historical information on their investments.
- ✓ View investor documents that the administrator has made available including NAV Statements, Capital Calls, Investor distribution statements, Private Equity Distribution statements and Trust Distribution tax statements generated from **PFS-PAXUS.**
- ✓ Change **PFS-CONNECT** password, view contact details , change and review account information, including account of record banking details.
- ✓ View available fund documentation, such as the latest subscription documents and fund offering memorandum, for example.
- ✓ Certain investors can also be provided with access to fund transparency documentation, such as the fund portfolio positions and balance sheets etc. This access can be further defined, with a number of additional options available to limit this access, including delaying options (e.g. portfolio information to be made available but with 1-month delay).

PFS-CONNECT offers Investors the option of exporting information and documentation via downloads to Excel, Word and PDF.

OPTIONAL ONLINE DEALING

Once successfully logged into **PFS-CONNECT** and appropriately authorised, Investors, their employees and their advisors can place share registry transaction orders directly via the **PFS-CONNECT** portal, providing the investor with a self-service fund order platform.

Investors can instruct orders individually or place multiple orders at the same time via a file upload, both of which will be subject to the same validation rules that exist in **PFS-PAXUS** e.g. a subscription below the minimum value permissible will be flagged accordingly. The types of share registry transactions that can be accepted via **PFS-CONNECT** can be tailored, for example an investor profile can be set up to only allow a subscription order into a fund in which is it already invested.

BROKER-AGENT ACCESS

Where appropriately appointed and authorised to do so, financial advisors can be provided with a **PFS-CONNECT** login to access the same features and information as the Investors.

Financial advisors can be authorised to view this information for all of the investors they act as Agent for via a single login, and they can also be given access to various commission related information where they are a recipient, including trailer fee and front end fee reports covering both accruals and payments.

MANAGER ACCESS

PFS-CONNECT provides Managers with 24/7 self-service access to their fund information.

Once successfully logged into **PFS-CONNECT** and appropriately authorised, Managers are able to:

- ✓ Access a wide range of reports such as portfolio reports, valuation reports and financial reports, and if appropriately authorised, these can be real-time.
- ✓ View a dashboard feature that provides a visual display of relevant and important information, including top 10 positions, performance graph, historical tables of investor activity and current AUM.
- ✓ **PFS-CONNECT** offers a separate dashboard for Private Equity funds that has Private Equity specific measures such as IRRs included.
- ✓ Utilise the **PFS-CONNECT** portal to approve share registry transactions online and automatically update the **PFS-PAXUS** workflow module with these approvals.
- ✓ View all Investor account, Investor holdings, Investor transactions market values and all historical transactions.
- ✓ Approve NAV calculations via **PFS-CONNECT**. Where approval is given this is reflected automatically in the **PFS-PAXUS** database.

PFS-CONNECT offers a documents repository area where the fund administrator can place supporting documentation (supporting spreadsheets etc.) for access by the Managers. Such documentation can be inserted with ease via a menu function in the core **PFS-PAXUS** system.

PFS-CONNECT ARCHITECTURE

PFS-CONNECT is developed in .NET 4 and requires the use of Microsoft IIS Server. The User authentication is managed by a combination of IIS, .NET and **PFS-PAXUS** verification. Multi-factor authentication using SMS text messages can be optionally activated. Information provided is in real-time from the **PFS-PAXUS** database server.

PFS-CONNECT SUPPORT

- ✓ PFS-CONNECT is complemented by the knowledge base of the experienced PFS support team
- ✓ Pacific Fund Systems prides itself on providing the highest level of support and has received exceptional ratings from its clients in support surveys. Technical support offices are located in Europe and Australia in order to provide the best possible coverage across global time zones.

Should you wish to learn more about PFS-PAXUS and PFS-CONNECT please get in touch and we will arrange an introductory discussion and a product demonstration with one of our experts, to provide you with a first-hand view of our award winning product range.

CONTACT

information@pacificfundsystems.com
(Europe) +44 (0) 1624 632772

www.pacificfundsystems.com

CONTACT

Paul Kneen
Chief Executive Officer
p.kneen@pacificfundsystems.com

Kelly Ashe
Head of Sales and Marketing
k.ashe@pacificfundsystems.com

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www.pacificfundsystems.com

Pacific Fund Systems Europe Limited, Island House, IoM Business Park,
Douglas, Isle of Man, IM2 2QZ, British Isles